

## Description of *Polaris* Club Management System

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## 1 Polaris in summary

The RCMS (Rotary Club Management System) was developed by Rotary Switzerland-Liechtenstein around 20 years ago and was used by 17 European Districts, 945 Clubs in 5 countries with more than 52'000 members (users), for communication and updating of club and district activities. The system is owned by the "Verein Rotary Medien" (VRM), a non-profit legal entity fully controlled by the 3 Rotary Districts Switzerland/Liechtenstein. RCMS is managed by Rotarians; the system is developed and operated by independent companies mandated and paid for that purpose.

With the introduction of RCMS V.5 beginning of 2021, RCMS **was renamed to *Polaris*, the polar star and a memorial of the Rotary founder, Paul Harris. *Polaris* is a multi-language platform (presently German, French, Italian, English and Dutch). The extension of the language database to further languages may easily be done.**

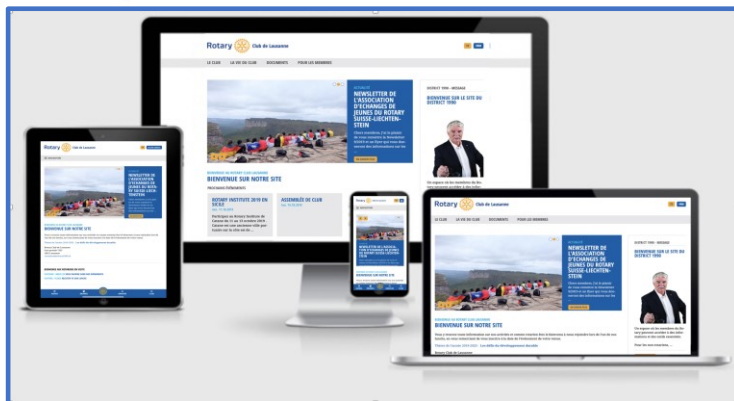
Rotarian life has not changed => **Polaris is an evolution not a revolution!**

Since April 2012, **the system has been certified by Rotary International (RI) for automatic synchronization of data from *Polaris* database to the RI database.** The synchronization is performed through the Swedish SEMDA-Tool.

***Polaris* is subject to the European regulations "GDPR" applicable to the processing of personal data as of May 25, 2018. *Polaris* complies with GDPR.**

The **continued development of *Polaris*** is ensured by a process whereby members can announce their needs for new functionalities by putting them on a "common listing app" called Redmine. These proposals are taken up by a working group which is responsible for distributing them over future upgrades and versions.

***Polaris*, a web app "all devices" system, offers all required communication and management features clubs and districts require, including the integration of Rotaract and Inner Wheel and the concept of Metropolitan and National multi-districts website.**



## 2 The home page (first page)

The layout is the same for all clubs as well as for the district, only the content varies. Below the Rotary Club of Lausanne, district 1990 <https://lausanne.rotary1990.ch/>.

**Note: the club is free in the definition and presentation of the content of each rubric.**

The club home page includes the functions

- Choice of language (French, German, Italian, English, Dutch)
- Identification (Login) for member access with the e-mail address and a password
- A column reserved for information from the district or vice-versa from the clubs if on the district home page
- The disclaimer concerning the protection of personal data and access to documents of the General Data Protection Regulation "GDPR"

The screenshot shows the website interface with the following annotations:

- D**: Points to the "OK" button in the GDPR disclaimer at the top right.
- A**: Points to the language selection dropdown menu (currently set to "EN") and the "LOG IN" button.
- B**: Points to the "LOG IN" button.
- C**: Points to the "LETTERS" section on the right side of the page, which contains a "NOUVEL ÉLAN ET VENT D'OPTIMISME POUR 2021 !" announcement.

### 2.1 The column on the right side

The column on the club home page is reserved for information from the district (or vice-versa from the clubs if on the district home page). As content it could be the governor letter, quick links to events, actualities, promotion of projects, etc.

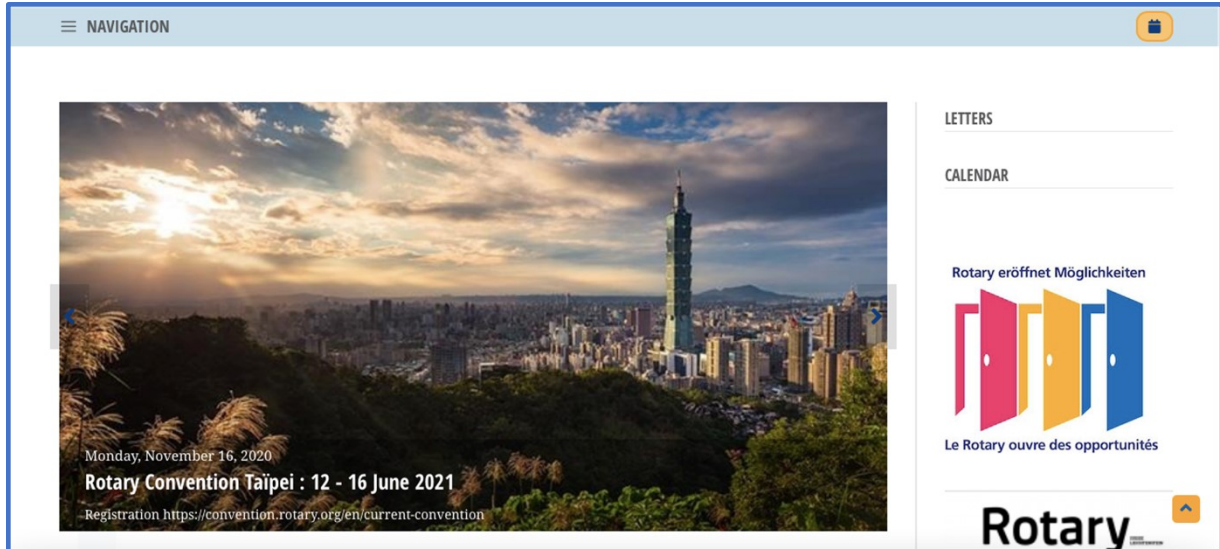
In the middle part information about the next activities displayed on a slider and a carousel



## 2.2 The slider

For the presentation of next events or activities with pictures, short messages and a link for more information.

### Message 1:

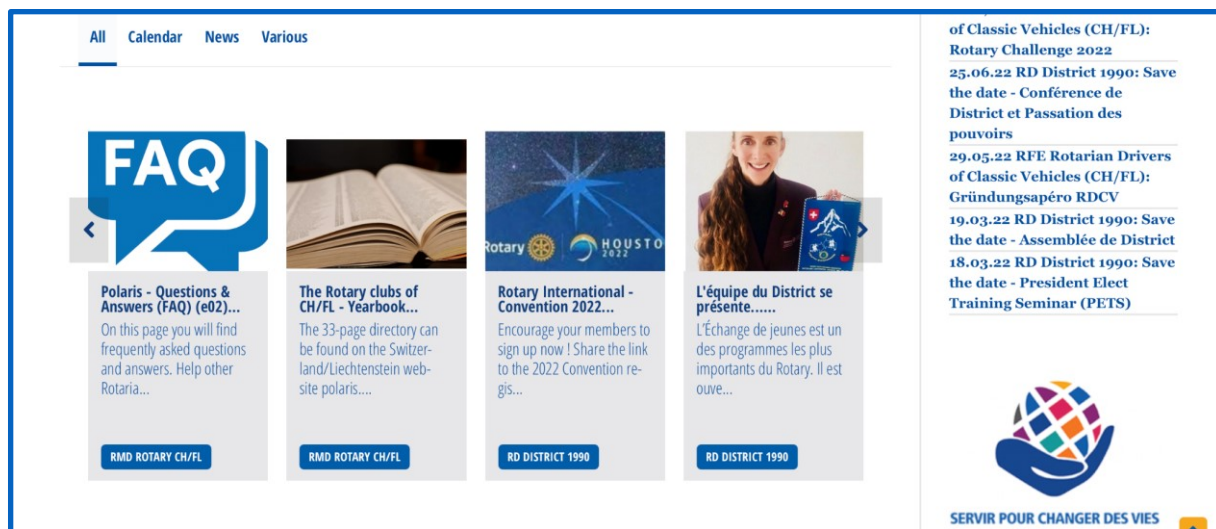


### Message 2:



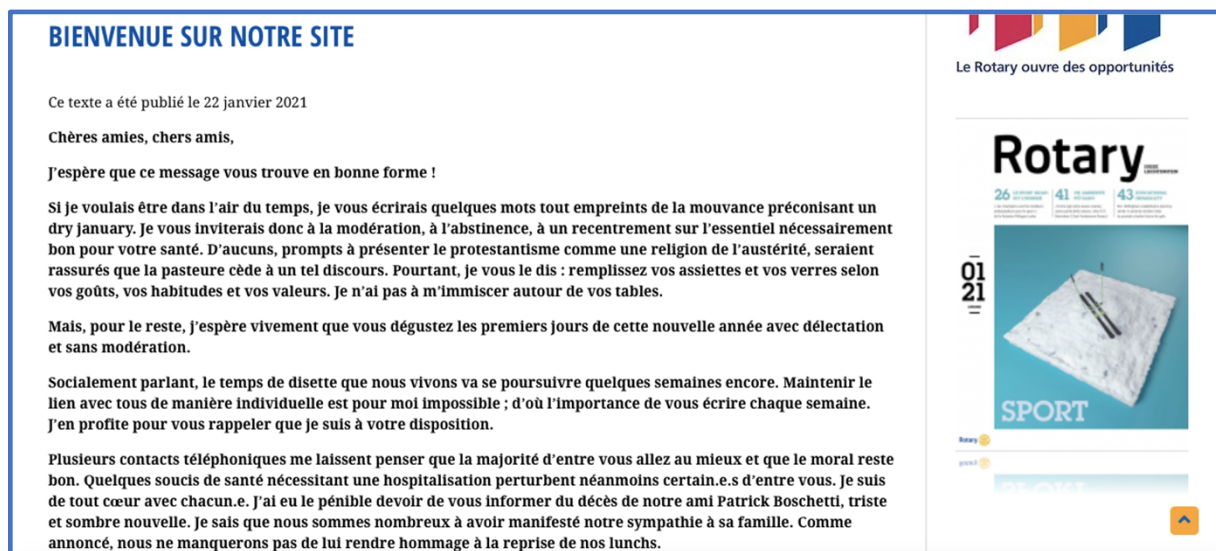
### 2.3 The carousel

while the slider is intended for actual activities (eyes catching), **the carousel offers a window for medium-term activities**

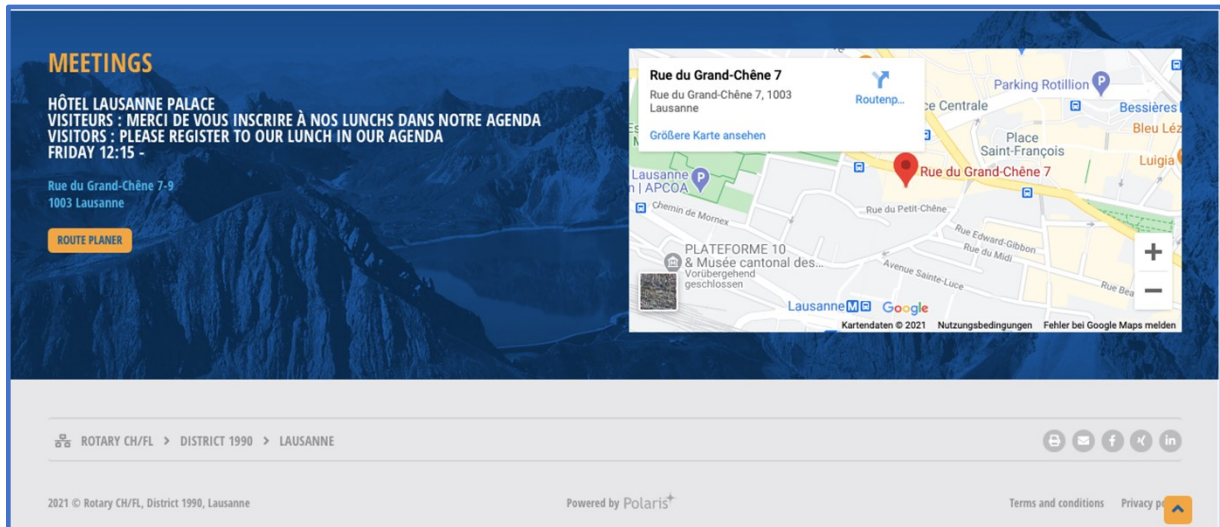


### 2.4 Bottom of the home page

Followed by a welcome or any other text or picture



at the bottom, information on the meeting place as well as shortcuts to social medias and documents like “Terms and Conditions” and “Privacy Policy”.



### 3 The GDPR General Data Protection Regulation

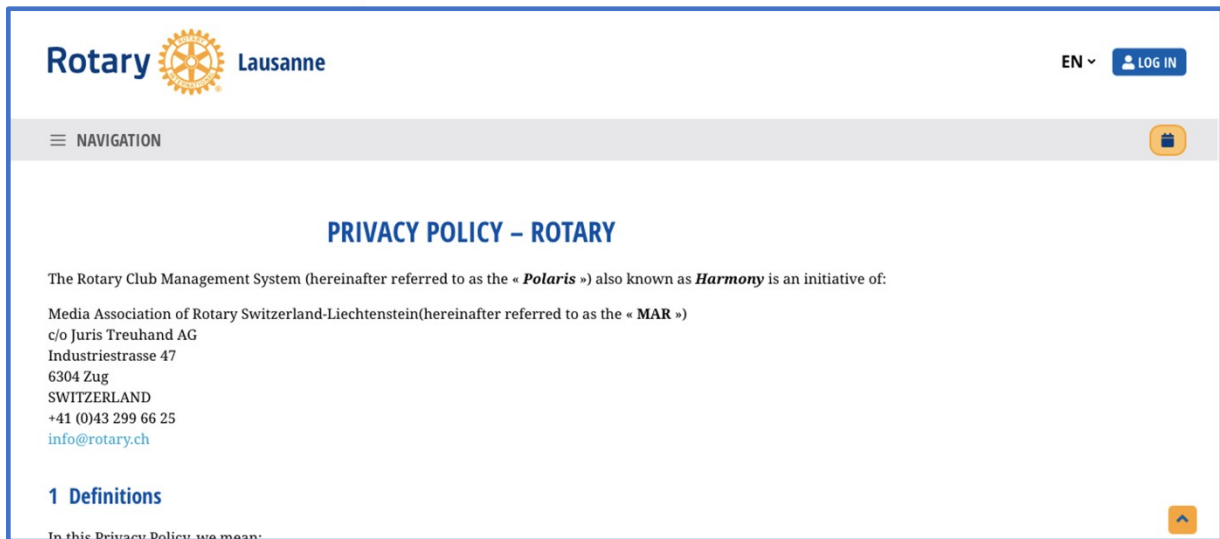
Its provisions are applicable throughout the European Union from May 28, 2018. **Polaris** is compliant with the GDPR.



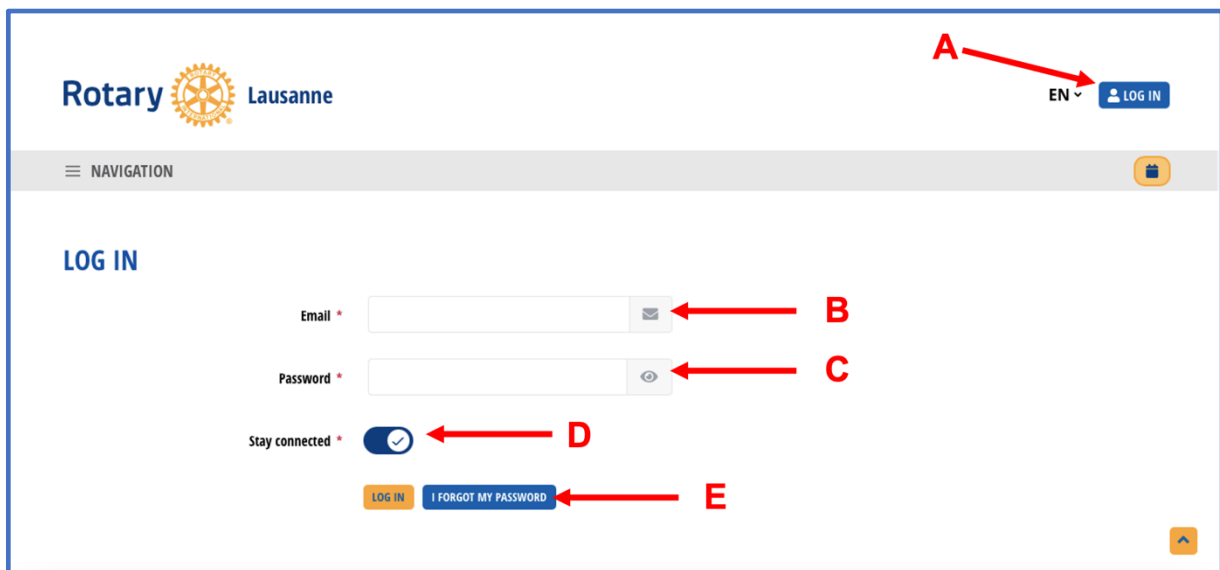
A. **Public visitors** may read Privacy Policy and ...

B. Accept the conditions

Note: **public visitors do not have any access to personal data.**



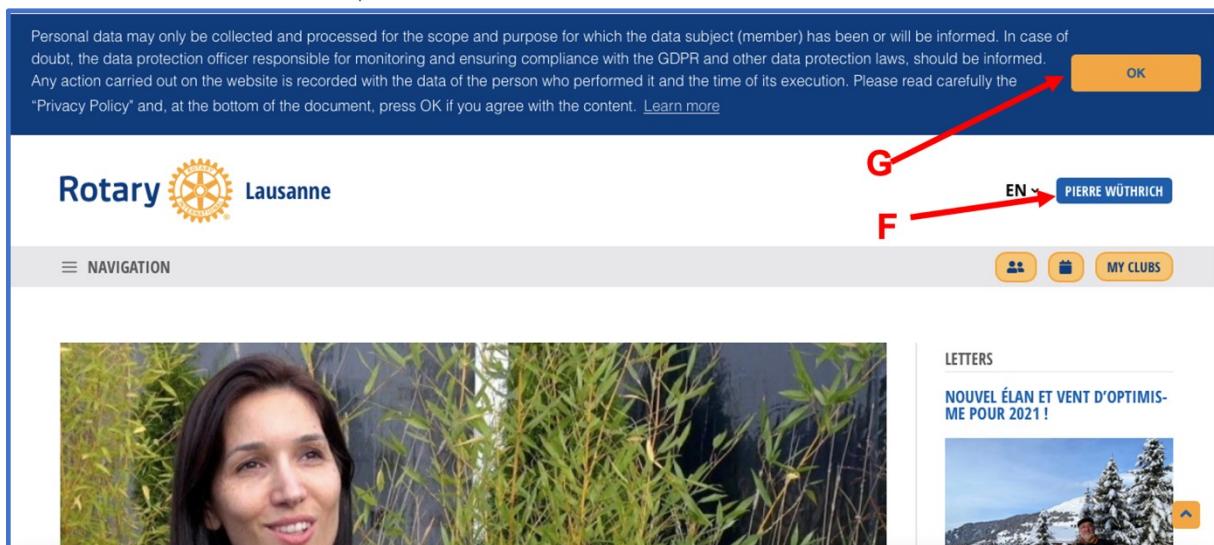
#### 4 Login as member



- A. Click Log In
- B. Enter e-mail address registered for Polaris access
- C. And password
- D. If stay connected is activated, your credentials will be stored as long as will not log out
- E. Log in or let your password be reset, if forgotten

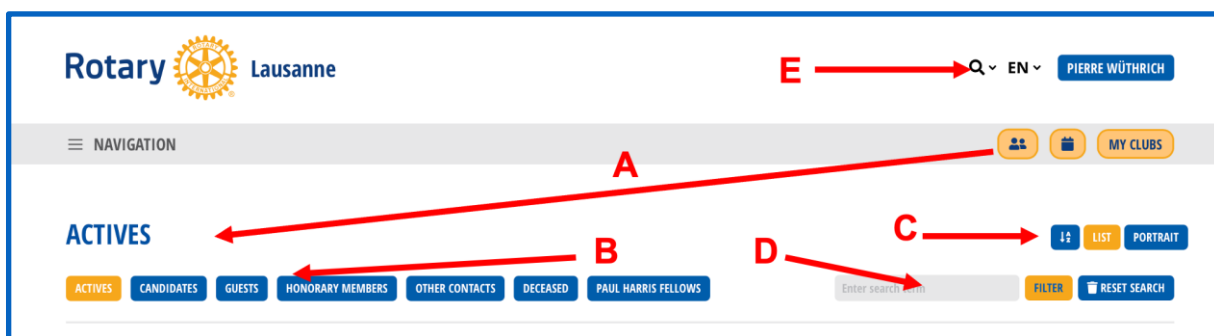
**By the 1<sup>st</sup> login**, the member should read and **ACCEPT the “Privacy Policy”** before entering the system. The consent with the policy is recorded in the system’s logbook. By following logins, only a disclaimer is displayed for remaining the member (F) of his responsibility (G). The login is valid for all organisations within the same Polaris system. Different access rules may apply for the members own club and for other organisations.





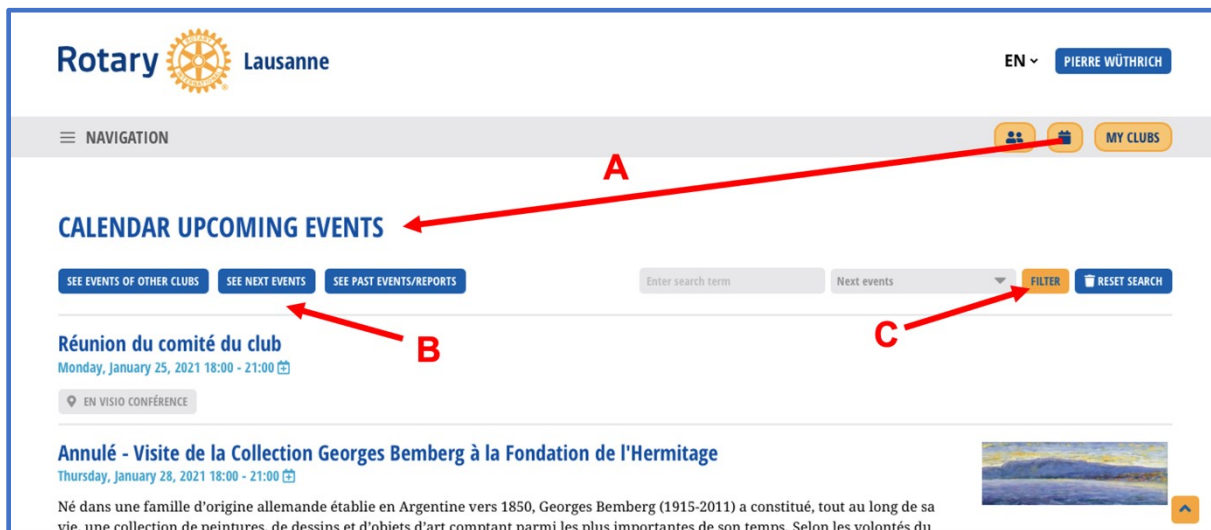
## 4.1 Shortcuts for members after login

### 4.1.1 Access to “members”



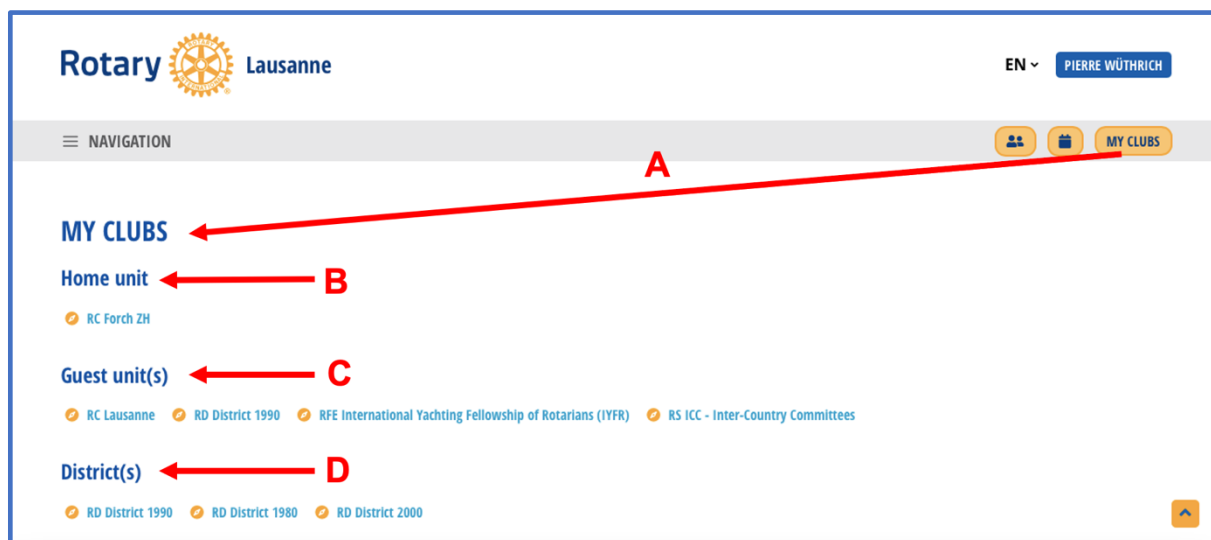
- A. Link to the members of my club
- B. Selection of the members group e.g active, guest, etc.
- C. The presentation as list or portrait
- D. Another filter possibility
- E. Members of other clubs/districts may be found in the **yearbook**

#### 4.1.2 Access to the upcoming events



- A. Shortcut to upcoming events
- B. Selection of events
- C. Another filter possibility

#### 4.1.3 Access to all clubs I am registered in

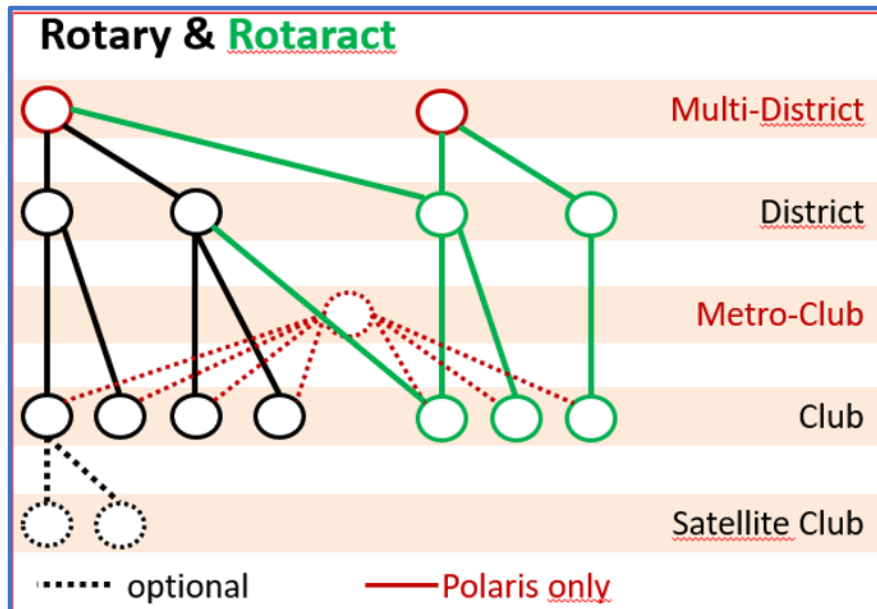


- A. Direct access to my clubs
- B. To my own club (home)
- C. Where I am registered as guest
- D. To my district or multi-district (here the three districts of Switzerland)

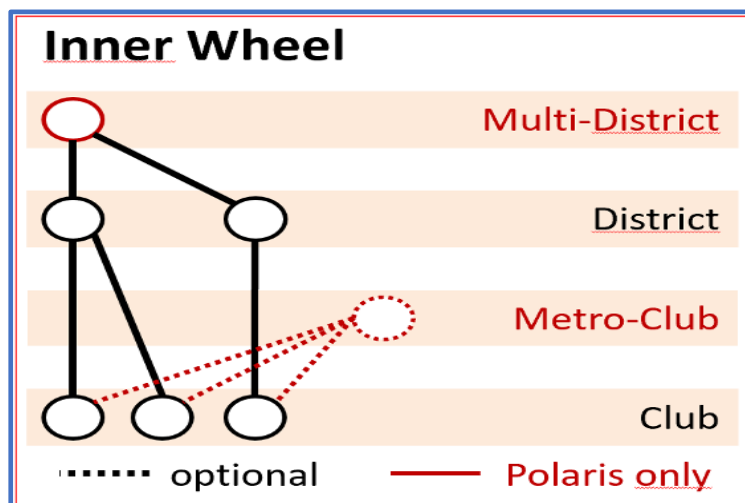
NEW: **Polaris** enables “**Metro-Club**” (metropolitan), representing group of clubs active in the same area enabling members to connect from their clubs to all other clubs. The clubs may belong to the same or to different districts, no limitation. Similarly, **Polaris** supports “**Multi-**

**district” area** over one or many countries e.g over the border or as a country wide area (see “D” on the above screen).

**Polaris** materialize the integration of Rotaract with a perfect transparence in the communication with Rotary

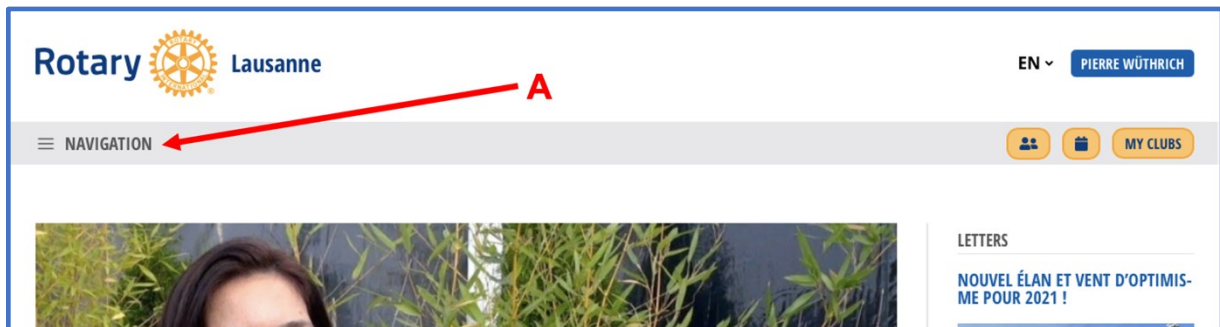


And Inner Wheel



## 5 Navigation

The pop-up navigation on the left side (A)

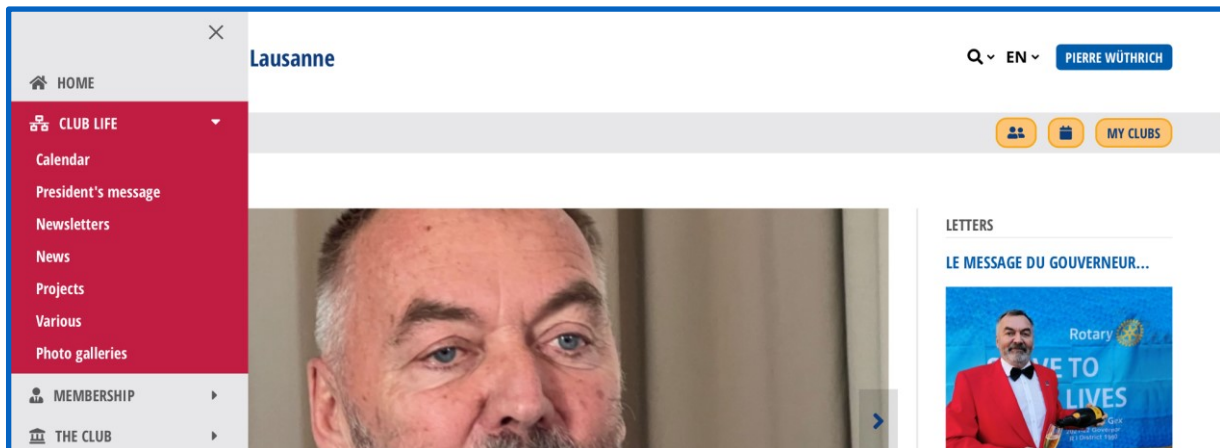


Display all available menus. Each menu may be opened or closed by pressing the dart symbol (B)



- A. Opening the navigation
- B. All menus

### 5.1 The Club life



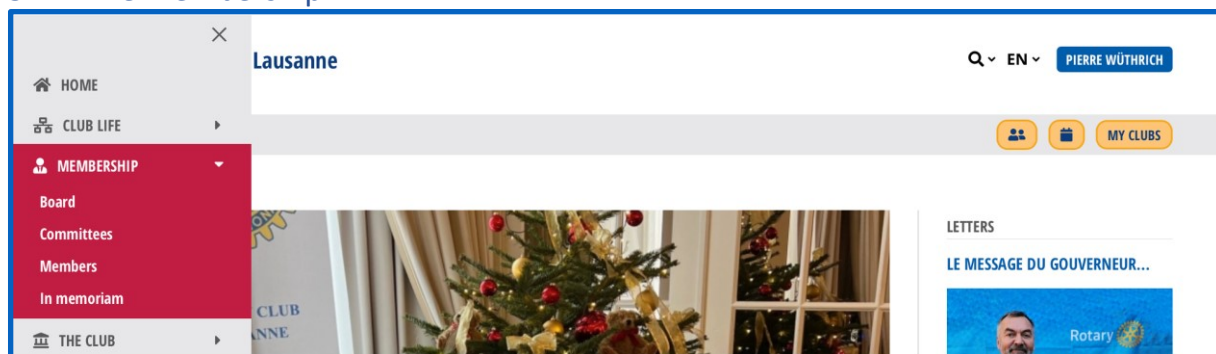
5.1.1 Calendar, news, projects and various the window to the club life with the **event calendar**, the **news** and **projects**. Visitors may register to event

The access to the documentation e.g **Newsletters** (bulletins) and photos. In case of “Metro-Club”, the member sees the agenda of all clubs improving the inter-Club communication.

NEW: **Polaris** enables a financial accounting on member level where each member sees the events he visited and the payments he made.

**Note: the club is free in the definition of the structure and presentation of the content of each rubric.**

## 5.2 The membership

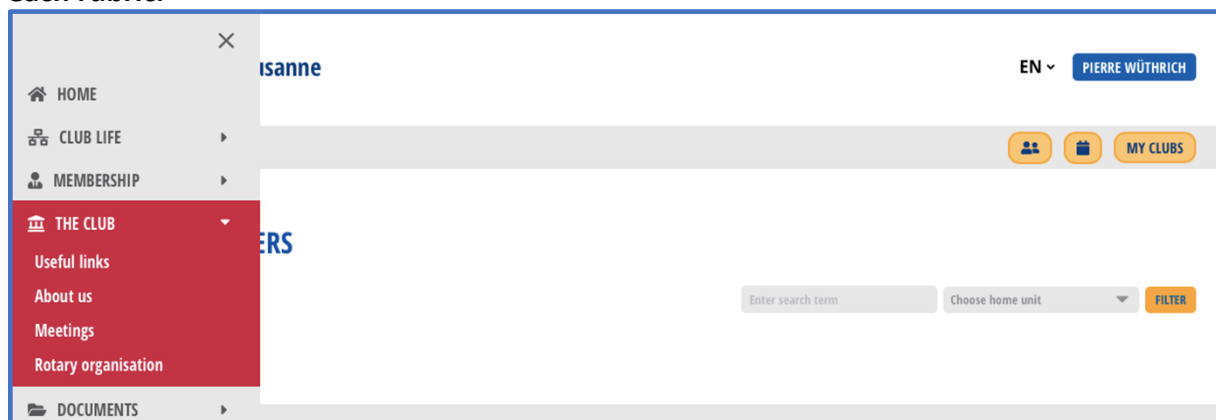


Link to the **board**, **committees** and **members** of the club. Members of other clubs/districts may be found in the **yearbook** (see chap. [Access to “members”](#))

## 5.3 The Club

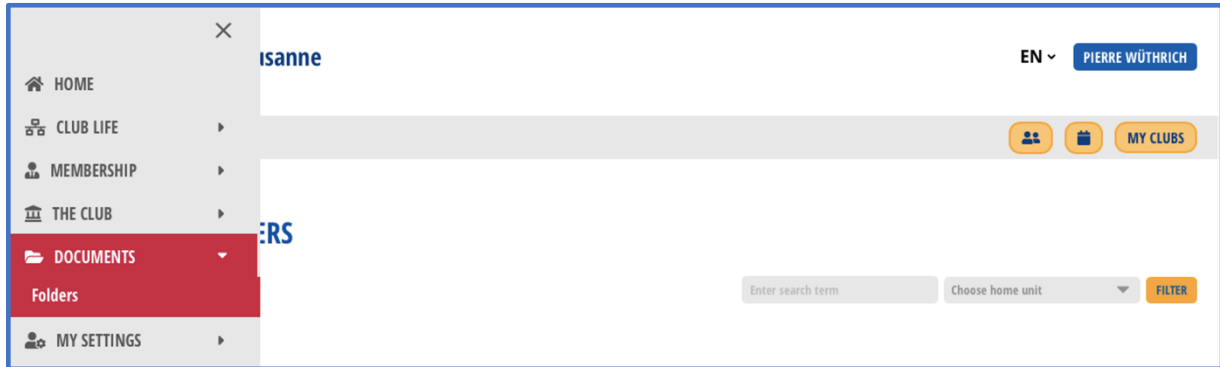
Another way of search between “useful links”, “Meeting Places” and “Rotary Organization”.

**Note: the club is free in the definition of the structure and presentation of the content of each rubric.**



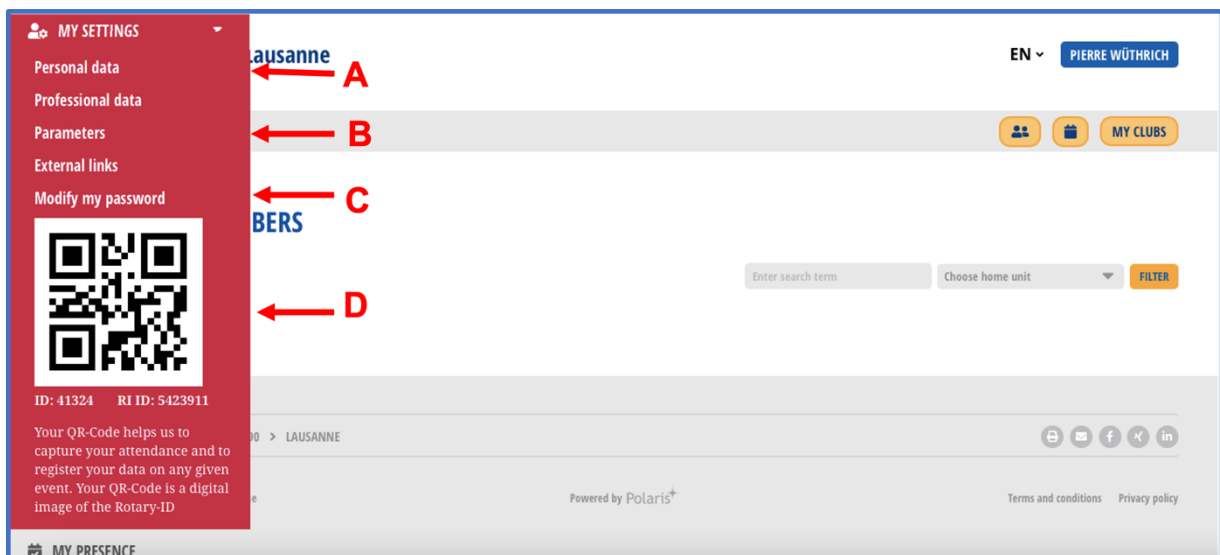
### 5.4 The document archives

**Note: the club is free in the definition of the structure and presentation of the content of each rubric.**



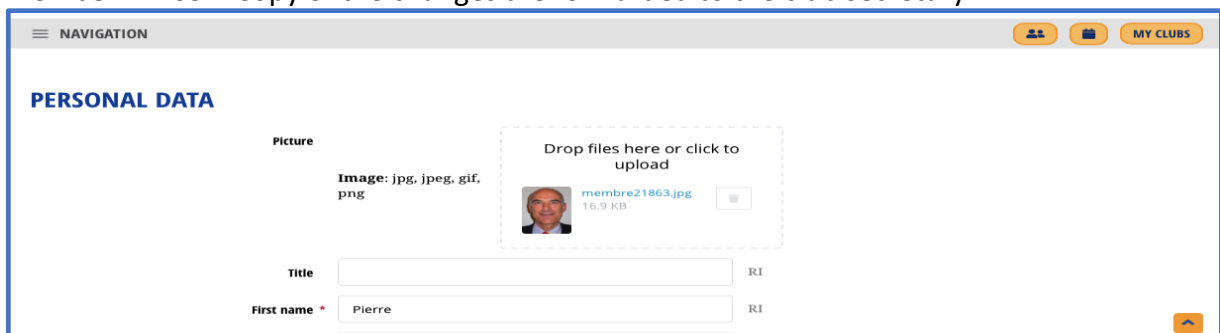
### 5.5 The member settings

All settings made by the member himself.




#### 5.5.1 Personal data (A)

The member's data, excepted the mandatory marked "RI" may anytime be changed by the member himself. Copy of the changes are forwarded to the club secretary.





With the mandatory data (marked RI) for Rotary International and below the private and partner contact information with restricted access (A) chosen by the member himself.

Private contact information

Private address row 1 \* Im Haufland 35 RI  **A**

Visible only to members of my club

### 5.5.2 The professional data

NAVIGATION   MY CLUBS

#### PROFESSIONAL DATA

Professional title   ?

Profession   ?



Company   ?

Classification Informatiksicherheit RI

Other honours   ?

With the professional contact information. The mandatory data marked with “RI”, all other with restricted access acc. to member decision.

### 5.5.3 The parameters (B)

NAVIGATION   MY CLUBS

#### PARAMETERS

Default postal address \* Private address

Default phone number \* Private mobile phone

Default email address \* Private email

Communicates by \* Email and postal mail

Email and newsletter notifications settings

Receives newsletter(s) Club, District

Like the email address where the member would like to receive the information and the newsletters.

**Postal mail settings**

Receives the printed yearbook

Receives magazine \* Free of charge

**Postal mail log**

Welcome letter sent on 01.01.2000

Letter to survivor sent on

**Languages**

Preferred display and newsletter languages (in Available Preferred RI)

And the preferred language

### 5.5.4 The external links

All external links the member used for himself

NAVIGATION

MY CLUBS

**EXTERNAL LINKS**

**Web social media**

Facebook http://

Xing http://

LinkedIn http://

Twitter http://

**Video sharing**

Youtube http://

Vimeo http://

**Chat and IP-phone**

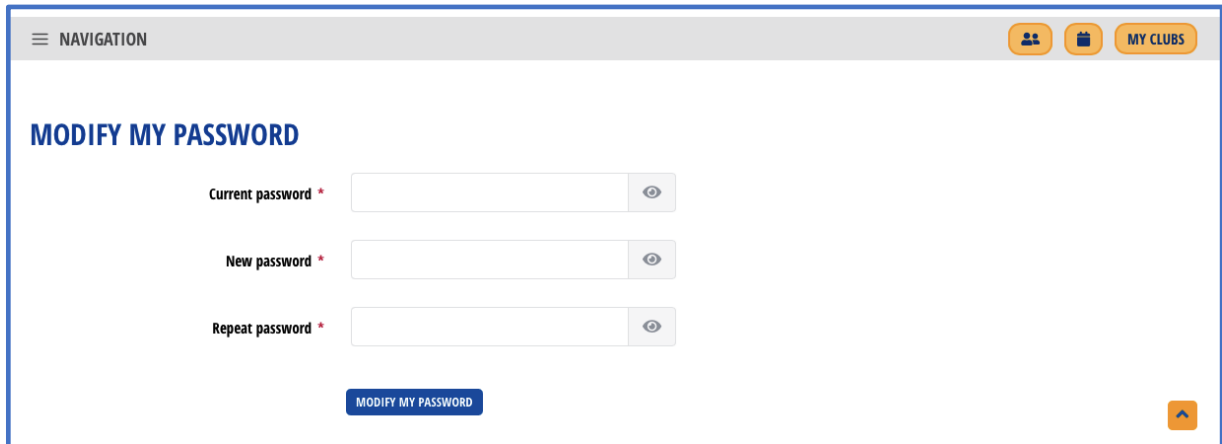
Skype

**Sharing of photos**



### 5.5.5 Modify my password (C)

The member may any time change his password



The screenshot shows a web interface for modifying a password. At the top left is a 'NAVIGATION' menu icon. At the top right are icons for user profile, a calendar, and a 'MY CLUBS' button. The main heading is 'MODIFY MY PASSWORD'. Below this are three input fields: 'Current password \*', 'New password \*', and 'Repeat password \*'. Each field has a small eye icon to toggle visibility. At the bottom center is a blue button labeled 'MODIFY MY PASSWORD'. In the bottom right corner, there is an orange arrow icon pointing upwards.

### 5.5.6 The QR code

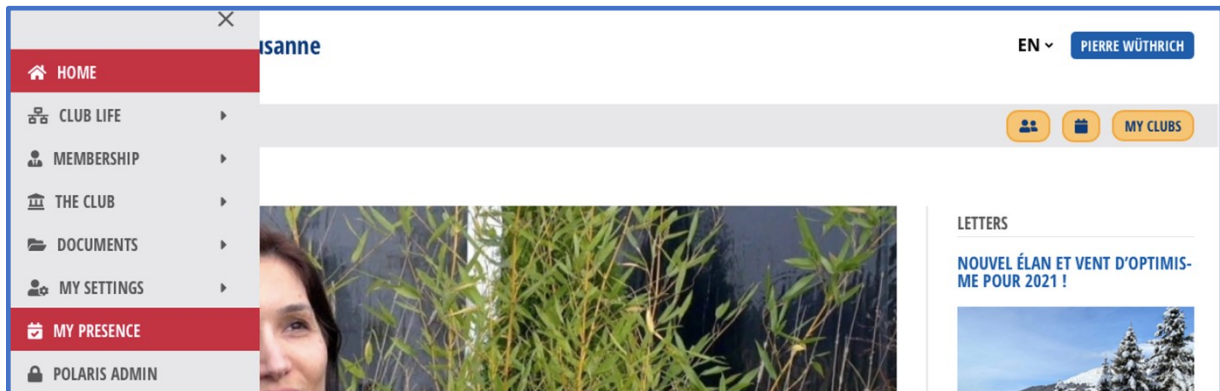
The QR-Code helps capturing the attendance and registering the member's data on any given event. The QR-Code is a digital image of the member's Rotary-ID. The QR-Code is intended to be stored on the member's smartphone enabling him to authenticate rapidly at the entrance of an event avoiding long waiting queue.



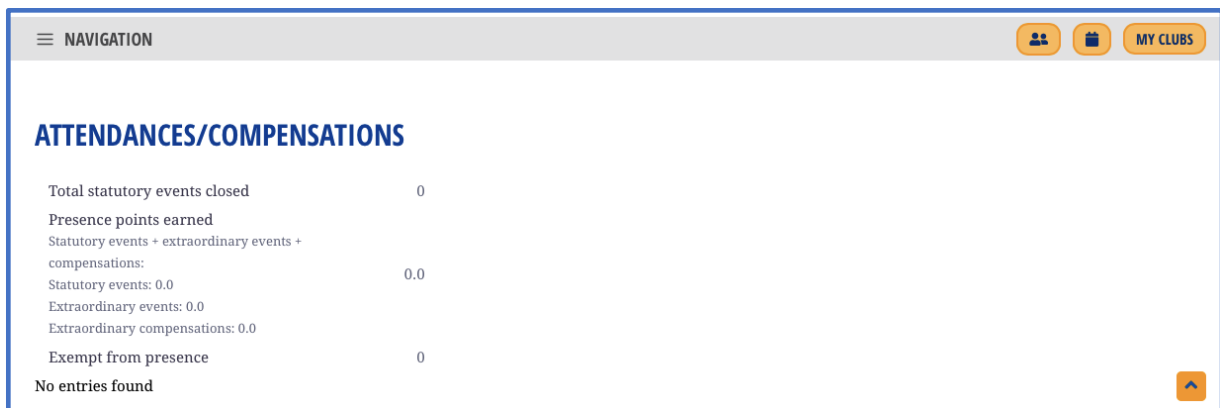
The screenshot shows a user profile page for 'Isabelle Blecherette'. At the top right, there is a language dropdown set to 'EN' and a 'SUPER ADMIN' button. Below the header are icons for user profile, a calendar, and a 'MY CLUBS' button. The main content area has a search bar with the placeholder 'Enter search term', a 'Show all years' dropdown, and a 'FILTER' button. On the left side, a red sidebar menu is open, showing options: 'MY SETTINGS', 'Personal data', 'Professional data', 'Parameters', 'External links', and 'Modify my password'. The 'Modify my password' option is selected, and a QR code is displayed. Below the QR code, it says 'ID: 1 RI ID:' and a note: 'Your QR-Code helps us to capture your attendance and to register your data on any given event'. At the bottom of the page, there is a breadcrumb trail: 'DISTRICT VAUD > LAUSANNE-BLECHERETTE'.

## 5.6 My presence

A view on my actual presence



The presence (attendances) is summarized.



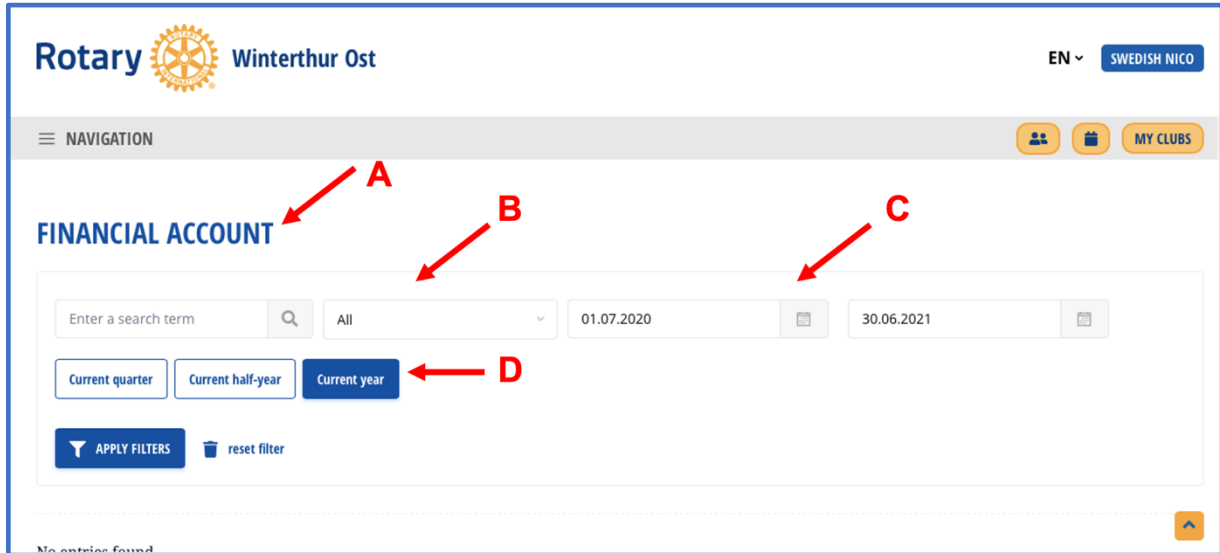
## 5.7 My Finances

In “My Finances” the member sees his personal account with all expenses like membership fee, lunch tickets, other events fee, etc. and all his payments.



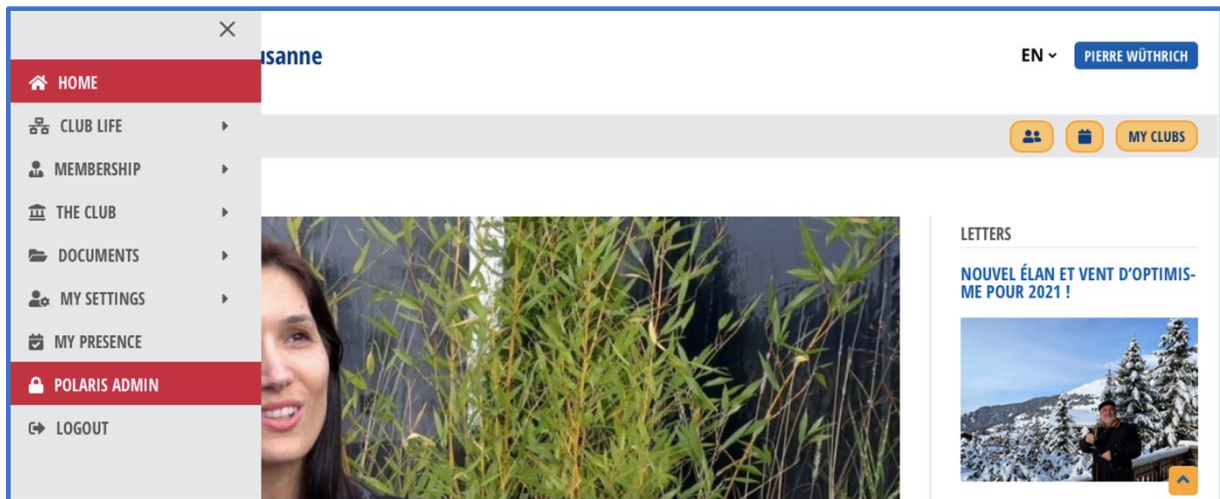


- A. The financial account each member has
- B. The category like “meals” or “all” or “main”
- C. The time frames
- D. The period

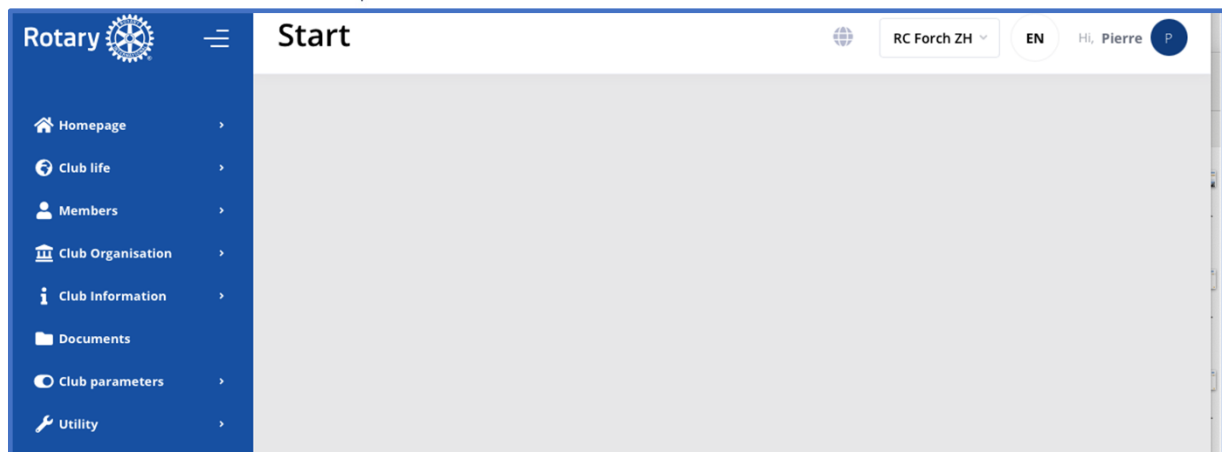


## 5.8 *Polaris* Admin

For accessing the administration level



**Polaris** administration only for a limited number of persons. Responsible for attribution of admin rights is the CICO (Club Internet Communication Officer)



Content and handling of the administration are described in a separate document.

## 6 Conclusions

The digitalization of clubs and districts requires the choice of an IT tool such as **Polaris**. Before making a choice, it is important to answer the following questions:

- What functions are essential for this digitalization, communication, management, interfacing with Rotary International, etc. What is the coverage of these functions by the evaluated tool?
  - What does the district plan? The development with volunteers or with a contractor of an own system based on a toolbox (it's not **Polaris**) OR buy an existing "mature" preconfigured system already in function in many different European districts (it's **Polaris**)
  - How does the new tool simplify the work of the board, the committees, the officers and the members of the Club?
  - What is the support provided by the supplier of this tool? How responsive is it?
  - What are the experiences of other districts? How long did it take to go into production?
- Clubs making good use of the **Polaris** were able to reduce or even eliminate expenses such as professional secretarial services.

To answer questions about **Polaris**, contact:

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Head of relationship to European Rotary districts  
Medias Association of Rotary Switzerland-Liechtenstein  
Mobile: +33 6 87 70 92 83  
E-mail: [dupontserge@orange.fr](mailto:dupontserge@orange.fr)

Examples of current **Polaris** sites:

### 6.1 French districts

Rotary District 1520 <https://www.rotaryd1520.org>  
Rotary District 1650 <http://www.rotary-bretagne-mayenne.org>  
Rotary District 1680 <https://www.rotary1680.org/fr/>



VEREIN ROTARY MEDIEN  
SCHWEIZ/LIECHTENSTEIN

Rotary District 1690 <https://rotary-1690.org>  
Rotary District 1710 <https://www.rotary1710.org>  
Rotary District 1780 <https://www.rotary1780.org>

## 6.2 Switzerland & Liechtenstein districts

Rotary District 1980 <https://rotary1980.ch/en/>  
Rotary District 1990 <https://rotary1990.ch/en/>  
Rotary District 2000 <https://rotary2000.ch/en/>  
Rotaract Committee <https://rotaract.ch/en/>  
Inner Wheel 199 <https://innerwheel.ch/en/>

## 6.3 Belgium and Luxemburg districts

Rotary District 2130 <https://rotary2130.org>  
Rotary District 2140 <https://rotary2140.org>  
Rotary District 2150 <https://rotary2150.org>  
Rotary District 2160 <https://rotary2160.org>

## 6.4 Sweden (under construction)

Rotary District 2330  
Rotary District 2340  
Rotary District 2350  
Rotary District 2360

## 6.5 Iceland (under construction)

Rotary District 1360